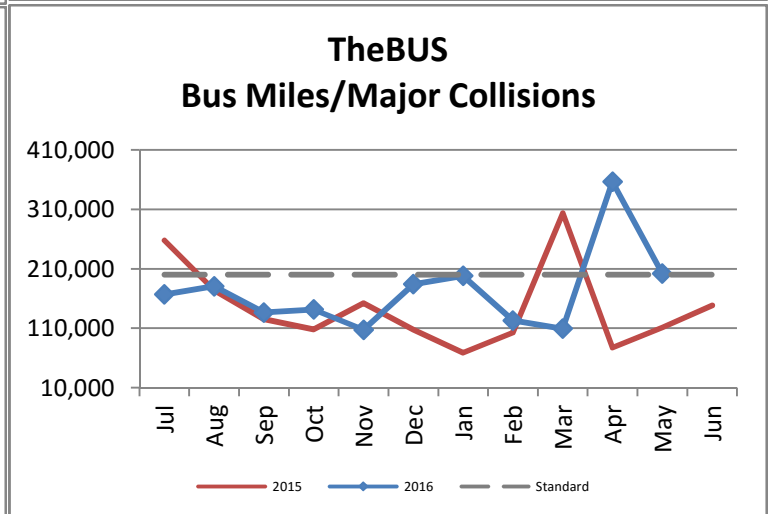
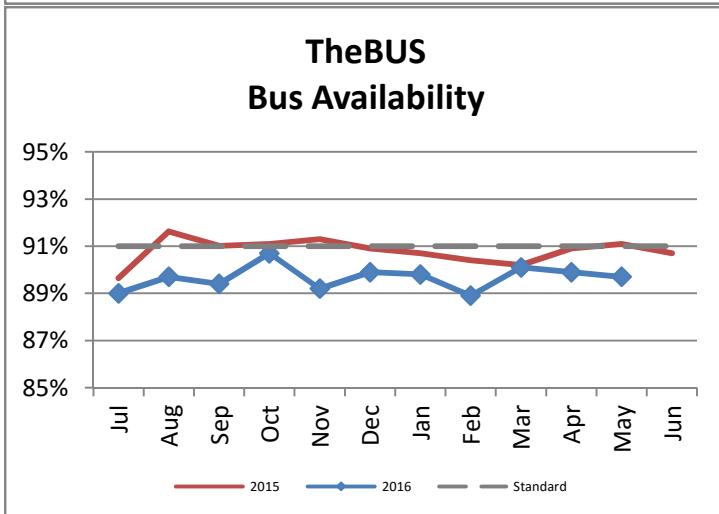
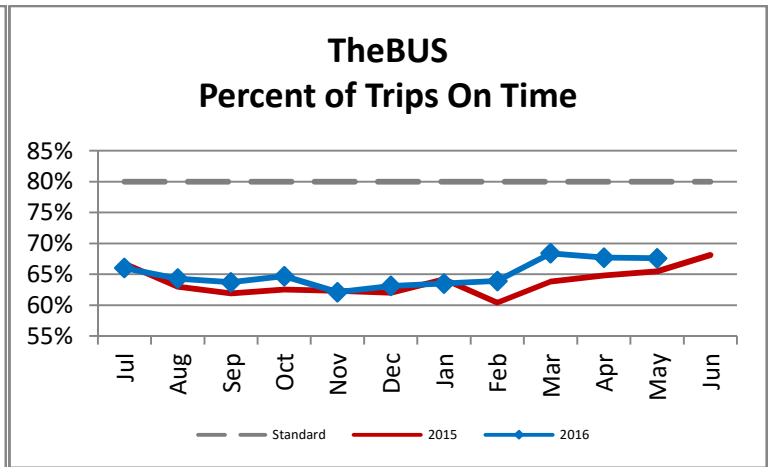
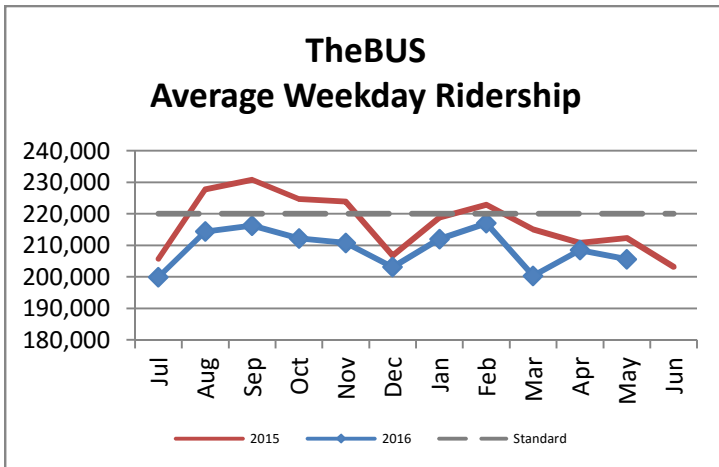


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending May 2016**

Key Performance Indicators (KPI)	May 2016	May 2015	Percent Change	11 Months FY2016	11 Months FY2015	Percent Change
Total Monthly Ridership	5,546,392	5,623,496	-1.37%	61,616,015	63,774,165	-3.38%
Average Weekday Ridership	205,595	212,298	-3.16%	209,082	218,113	-4.14%
Percent of Trips On Time	67.6%	65.5%	2.1%	65.00%	63.37%	1.63%
Bus Availability	89.7%	91.1%	-1.4%	89.7%	90.8%	-1.15%
Bus Miles/Major Collisions	202,037	111,500	81.20%	173,307	144,487	19.95%
Bus Miles/Mechanical Road Calls	10,046	12,219	-17.78%	11,046	12,544	-11.94%
Spare Ratio	18.44%	18.18%	0.26%	18.01%	19.60%	-1.59%
Cost per Hour	\$118.65	\$119.75	-0.92%	\$122.40	\$123.29	-0.72%
Cost per Trip	\$2.77	\$2.67	3.62%	\$2.81	\$2.68	4.62%
Cost per Mile	\$8.44	\$8.42	0.27%	\$8.73	\$8.77	-0.48%
Farebox Recovery	25.31%	26.07%	-0.76%	28.49%	29.07%	-0.58%
Trips per Hour	42.86	44.83	-4.38%	43.67	46.05	-5.17%
Trips per Mile	3.09	3.12	-0.98%	3.12	3.28	-4.94%
Average System Speed	13.08	13.09	-0.09%	12.95	13.07	-0.95%
Percent Complete in 30 Days (Customer)	99.16%	97.91%	1.3%	97.58%	98.55%	-1.0%
Complaint Rate (Complaints per 100,000 trips)	10.49	9.58	9.48%	11.14	10.57	5.31%



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